

## 2021 Warranty Information

**UC480, UC549, UC536, UC559, UC556, UC562, UC682, UC799** - Lifetime warranty on lift frame, wood frame, recline bar and scissor mechs. 3-year warranty on electrical parts with years 4-7 prorated. 1-year warranty on mechanical & electrical labor. 1-year warranty on fabric, foam & pocketed coils.

**UC114, UC342, UC476** - Lifetime warranty on lift frame, wood frame, recline bar and scissor mechs. 3-year warranty on electrical parts. 1-year warranty on mechanical & electrical labor. 1-year warranty on fabric, foam & pocketed coils.

**UC214** - Lifetime warranty on lift frame, wood frame, recline bar and scissor mechs. 2-year warranty on electrical parts. 1-year warranty on mechanical & electrical labor. 1-year warranty on fabric & foam.

**PL340** - Lifetime warranty on lift frame, wood frame, recline bar and scissor mechs. 1-year warranty on electrical parts. 1-year warranty on mechanical & electrical labor. 1-year warranty on fabric & foam.

### Terms Applicable to Warranties

UltraComfort will, at its option, repair and/or replace the defective parts and/or components provided that the warranty parts have not been subjected to misuse, abuse, or improper service by the consumer; have not been damaged in transit or handling, and/or have not been altered or repaired by unauthorized representatives. This warranty does not include costs for unnecessary service calls, i.e., service calls solely for the purpose of educating the consumer about the product, or finding an unsatisfactory power connection, etc. Exceeding the weight capacity of the chair (published in each owner's manual and listed below) will void all warranties.

- UC214 - 325 lbs.
- UC549-SMA, UC559-SMA - 300 lbs.
- UC114, PL340, UC342, UC476, UC480, UC536, UC549-MED, UC549-LAR, UC559-MED, UC559-LAR, UC556, UC562, UC682, UC799 - 375 lbs.
- UC549-M26, UC559-M26 - 500 lbs.

UltraComfort will pay standard shipping rates on all warranted parts for the first year. The consumer will be responsible to pay cost for transportation, handling and packaging of the parts or components beyond the first year. UltraComfort shall not be responsible or obligated to pay for any costs or expenses for examination/inspection of any warranted parts. Travel expenses are not covered under the warranty. All repairs and labor rates must be approved by UltraComfort before service is provided. Any repairs by unapproved or unauthorized representatives will void all warranties.

### Labor Rates

#### **Mechanical**

Arm Assembly \$50  
Back \$50  
Lag Screws \$35  
Lift Frame \$50  
Recline Bar \$35  
Recline Bar Bolt \$45  
Scissor Mechs \$50  
Seat \$50  
Seat & Back (UC214) \$50

#### **Electrical**

Control Box \$25 Hand  
Controls \$25  
Motor \$35  
Transformer \$25